

**Resident Awareness Survey for the Development of
Adachi City Multicultural Coexistence Promotion Plan
Report (Summary Version)**

June 2026

Adachi City

Table of Contents

Chapter 1: Survey Overview	1
1. Survey Objective	1
2. Target Respondents	1
3. Survey Period	1
4. Survey Method	1
5. Response Overview	1
Chapter 2: Key Findings of Survey	2
1. Foreign Resident Survey	2
(1) Difficulties when using Japanese	2
(2) Willingness to participate in community activities/events	3
(3) Awareness of Consultation Counter for Foreign Residents	4
(4) Awareness of Disaster Preparedness Drills	5
(5) Awareness of Evacuation Shelters	6
(6) Awareness of and Membership in Neighborhood/Residents' Associations	7
(7) Future Residential Intentions	8
2. Japanese Resident Survey	9
(1) Attitudes Toward Foreign Residents	9
(2) Willingness to Participate in Multicultural Community Building	10
3. Comparison of Results of Foreign Resident/Japanese Resident Surveys	11
(1) Disaster Preparedness	11
(2) Experiences of Troubles	12
(3) Attitude of Coexistence in Local Community	13

Chapter 1: Survey Overview

1. Survey Objective

This survey was conducted to better understand the current circumstances of foreign residents in Adachi City, as well as attitudes toward multicultural coexistence in the city as a whole. The results will serve as foundational data for the development of the next "Adachi City Multicultural Coexistence Promotion Plan," and will also inform future measures and initiatives in this area.

2. Target Respondents

(1) Foreign residents

3,000 foreign residents of Adachi City aged 18 or older, randomly selected (excluding those surveyed in the "FY2024 Adachi City Survey of Foreign Residents") *Selected with consideration given to population ratios by nationality and residential area

(2) Japanese residents

2,000 Japanese residents aged 18 or older, randomly selected

(3) Sampling period

Individuals registered as residents of Adachi City as of June 1, 2025

3. Survey Period

From Tuesday, September 30, 2025 to Friday, October 17, 2025

*Responses received by Wednesday, October 22 were accepted to allow for delays in postal delivery

4. Survey Method

(1) Surveys were distributed and returned by mail, as well as through online responses.

(2) For the foreign resident survey, the survey was prepared in Japanese (with furigana) translated into five languages: English, Chinese (Simplified), Korean, Tagalog, and Vietnamese. One copy of the Japanese (furigana) version and one copy of the version corresponding to the respondent's nationality were enclosed and mailed together.

(3) The web form for the online responses was provided only in Japanese for both the foreign resident survey and the Japanese resident survey.

(4) To improve the response rate, a "Thank-You/Reminder Letter" was sent on October 8.

5. Response Overview

Target Respondents	Number of Recipients	Paper Responses	Online Responses	Total	Response Rate
(1) Foreign residents	3,000	557	432	989	33.0%
(2) Japanese residents	2,000	526	460	986	49.3%

Chapter 2: Key Findings of Survey

1. Foreign Resident Survey

(1) Difficulties when using Japanese

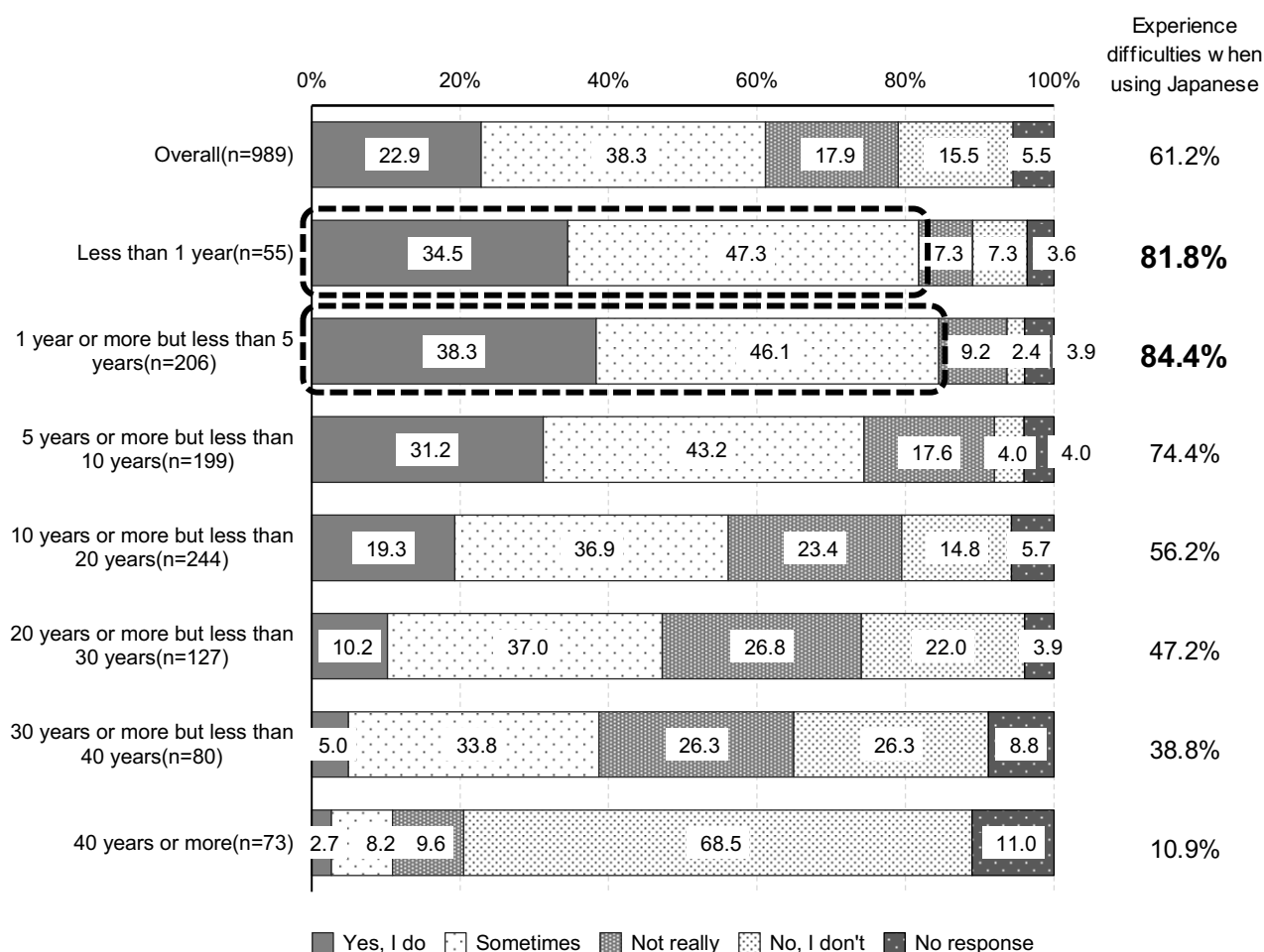


- (1) 60% of respondents said they experience difficulties when using Japanese.
- (2) The percentage of respondents experiencing difficulties was particularly high among those who had lived in Japan for less than five years.

61.2% of foreign residents overall responded that they experience difficulties when using Japanese (combined total of those who responded "Yes, I do" and "Sometimes").

Looking at the results by length of residence in Japan, the percentage of respondents who reported difficulties when using Japanese was over 80% among those who had lived in Japan for less than five years, suggesting that those with a shorter length of residence are particularly likely to experience such difficulties.

Difficulties When Using Japanese [Overall and by Length of Residence]



(2) Willingness to participate in community activities/events

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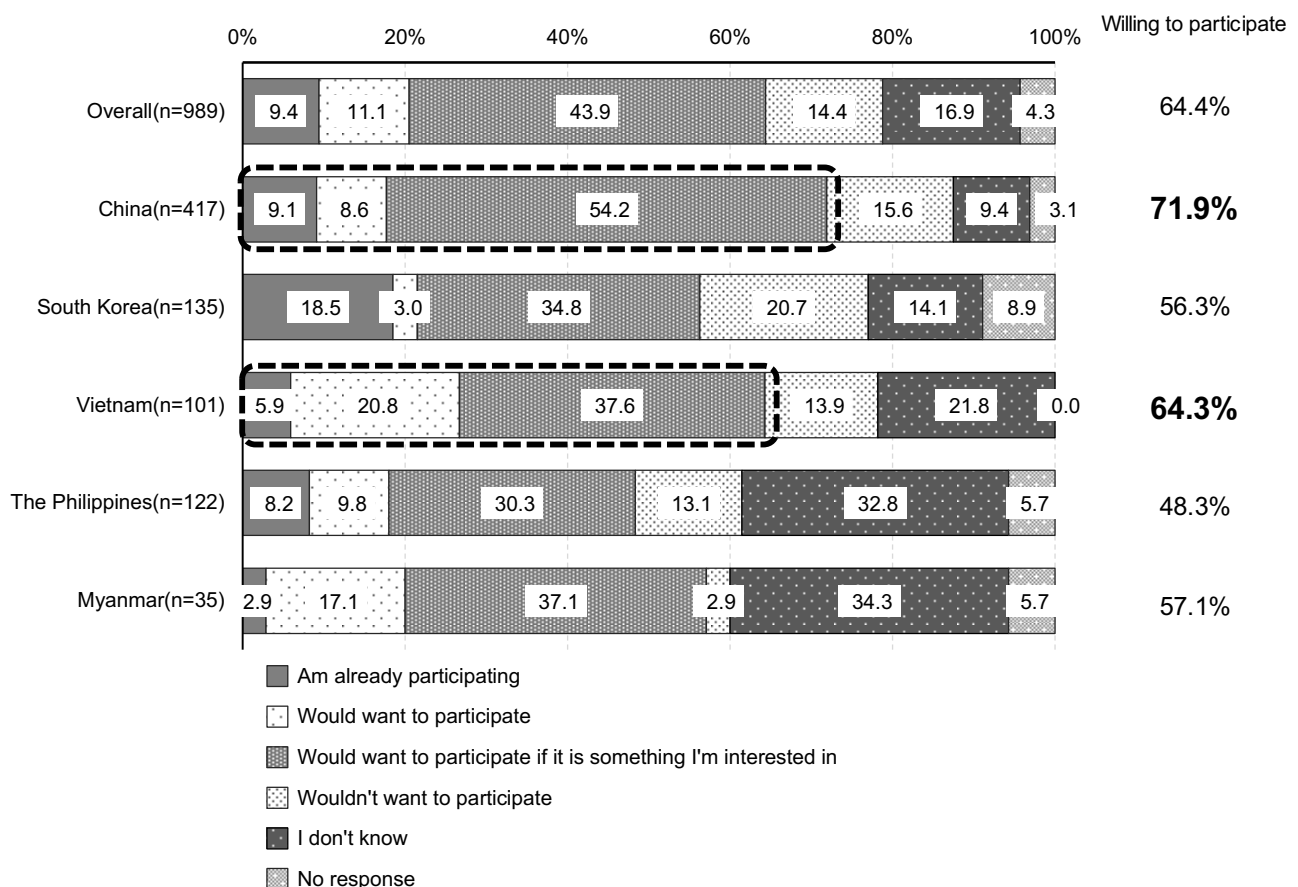
(1) Over 40% of foreign residents responded, "Would want to participate if it is something I'm interested in."

(2) Those from China and Vietnam in particular were highly willing to participate.

Regarding willingness to participate in community activities, the most common response among foreign residents overall was "Would want to participate if it is something I'm interested in," at 43.9%.

Looking at the results by nationality, Chinese (71.9%) and Vietnamese (64.3%) respondents were particularly likely to indicate a willingness to participate (combined total of those who responded "Am already participating," "Would want to participate," and "Would want to participate if it is something I'm interested in").

Willingness to Participate in Community Activities [Overall and by Nationality]



*"Overall" refers to the total of all respondents.

*Items with fewer than 30 respondents (n < 30) have been omitted.

(3) Awareness of Consultation Counter for Foreign Residents

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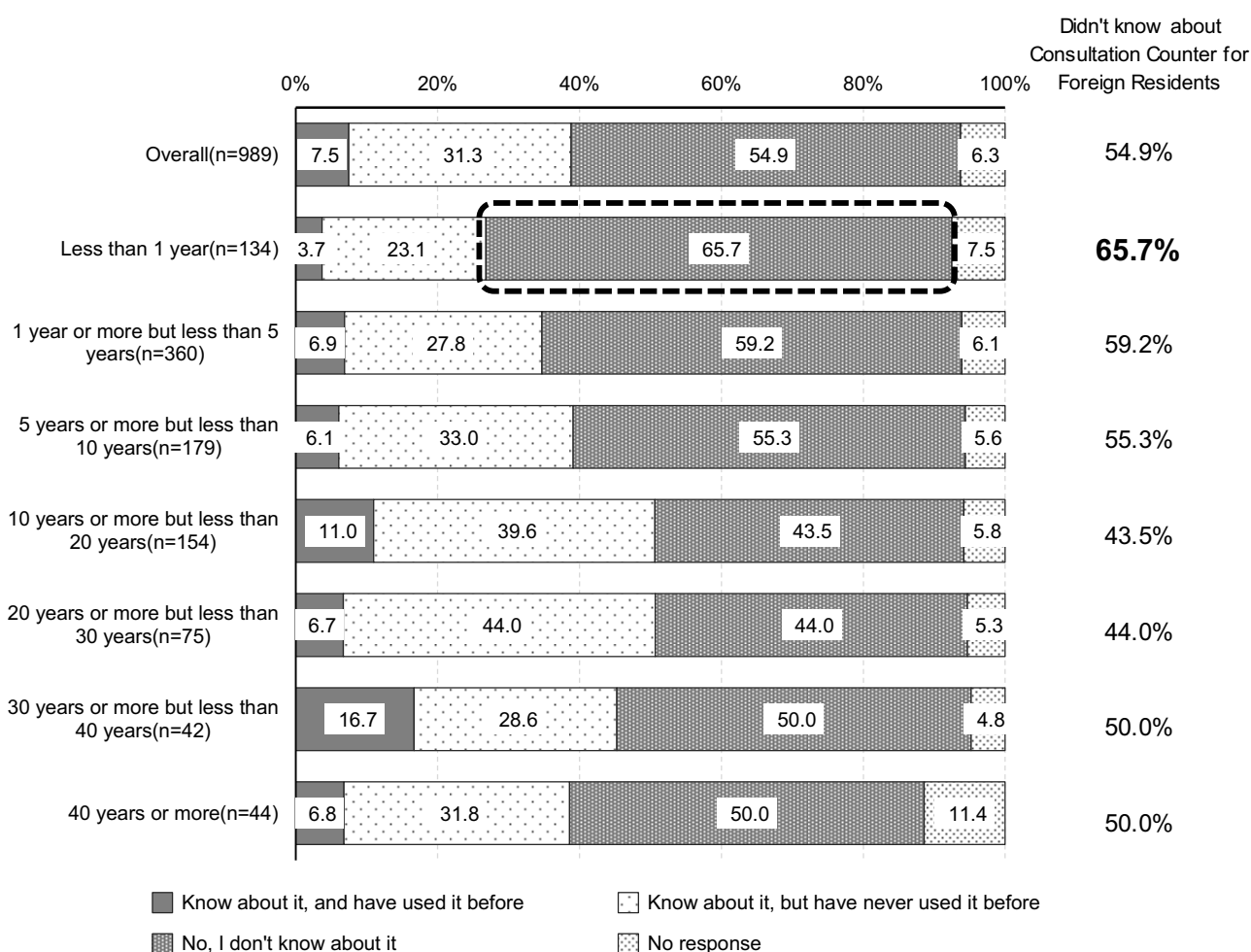
(1) Over half of foreign residents responded, "No, I don't know about it" about the Consultation Counter for Foreign Residents*.

(2) Those with a shorter length of residence in the city tended to have lower awareness.

Regarding awareness of the Consultation Counter for Foreign Residents, the most common response among foreign residents overall was "No, I don't know about it" at 54.9%, followed by "Know about it, but have never used it before" at 31.3%, and "Know about it, and have used it before" at 7.5%.

Looking at the results by length of residence, the percentage who responded "No, I don't know about it" was highest among those who had lived in the city for less than a year (65.7%). Among respondents who had lived in the city for less than 10 years, less than half were aware of the Consultation Counter for Foreign Residents.

Awareness of Consultation Counter for Foreign Residents [Overall and by Length of Residence in City]



*The Consultation Counter for Foreign Residents refers to the Multicultural Coexistence service counter in the Community Coordination Section, located on the 3rd floor of the South Building of Adachi City Hall.

(4) Awareness of Disaster Preparedness Drills

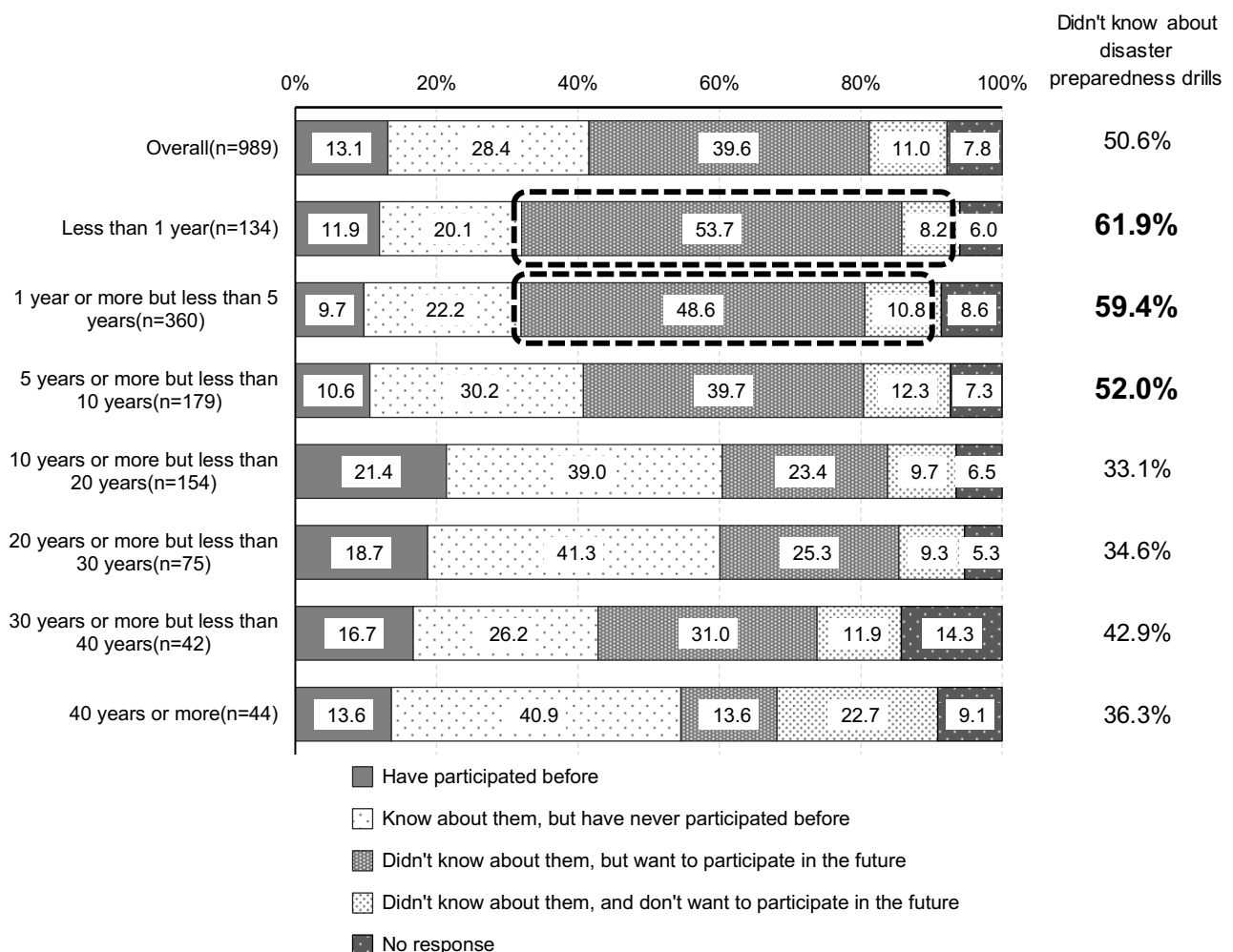


- (1) While many foreign residents did not know about the disaster preparedness drills, willingness to participate was high.
- (2) Those with a shorter length of residence in the city tended to have lower awareness of the disaster preparedness drills.

Regarding awareness of disaster preparedness drills, the most common response among foreign residents was "Didn't know about them, but want to participate in the future" at 39.6%, followed by "Know about them, but have never participated before" at 28.4%, and "Have participated before" at 13.1%.

Looking at the results by length of residence in the city, over half of those who had lived in the city for less than 10 years indicated that they did not know about the disaster preparedness drills (combined total of those who responded "Didn't know about them, but want to participate in the future" and "Didn't know about them, and don't want to participate in the future"), suggesting that awareness tends to be low among those with a shorter length of residence in the city.

Awareness of Disaster Preparedness Drills [Overall and by Length of Residence in City]



(5) Awareness of Evacuation Shelters

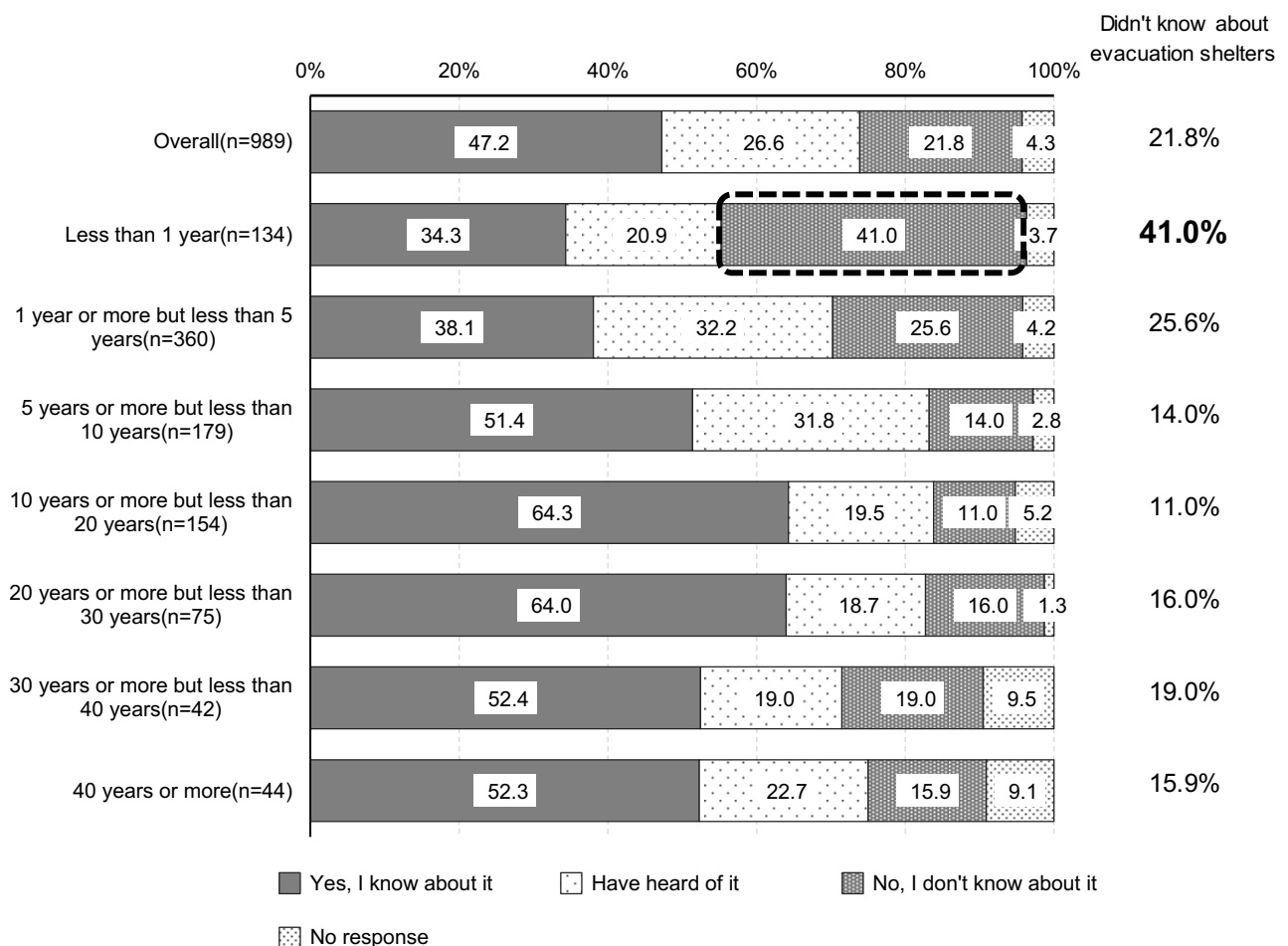


- (1) Over 20% of foreign residents responded that they did not know about evacuation shelters.
- (2) Those with a shorter length of residence in the city tended to have lower awareness, with awareness particularly low among those who had lived in the city for less than a year.

Regarding awareness of evacuation shelters, the most common response among foreign residents overall was "Yes, I know about it" at 47.2%, followed by "Have heard of it" at 26.6%, and "No, I don't know about it" at 21.8%.

Looking at the results by length of residence in the city, over half of those who had lived in the city for five years or more responded "Yes, I know about it." Meanwhile, the percentage who responded "No, I don't know about it" was particularly high among those who had lived in the city for less than a year, at 41.0%, suggesting that awareness tends to be low among those with a shorter length of residence in the city.

Awareness of Disaster Preparedness Drills [Overall and by Length of Residence in City]



(6) Awareness of and Membership in Neighborhood/Residents' Associations



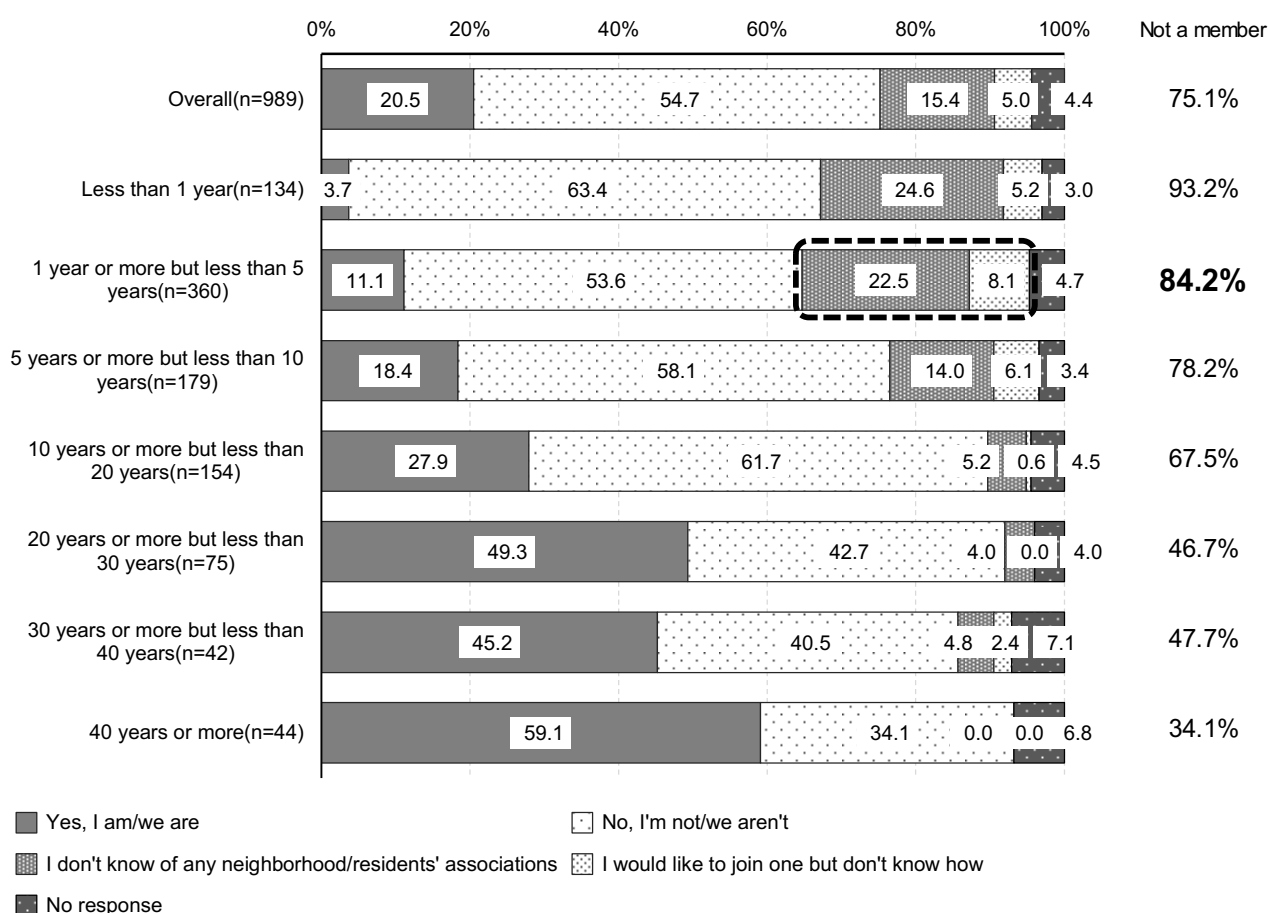
(1) Over 50% of foreign residents responded that they were not a member of a neighborhood/residents' association.

(2) Those with a shorter length of residence in the city tended to have lower awareness of neighborhood/residents' associations.

Regarding membership in neighborhood/residents' associations, 20.5% of foreign residents overall responded "Yes, I am/we are," while 54.7% responded "No, I'm not/we aren't." In addition, 15.4% responded, "I don't know of any neighborhood/residents' associations."

Looking at the results by length of residence in the city, the percentage who responded "I don't know of any neighborhood/residents' associations" and "I would like to join one but don't know how" was about 30% among those who had lived in the city for less than five years.

Awareness of and Membership in Neighborhood/Residents' Associations
[Overall and by Length of Residence in City]



(7) Future Residential Intentions



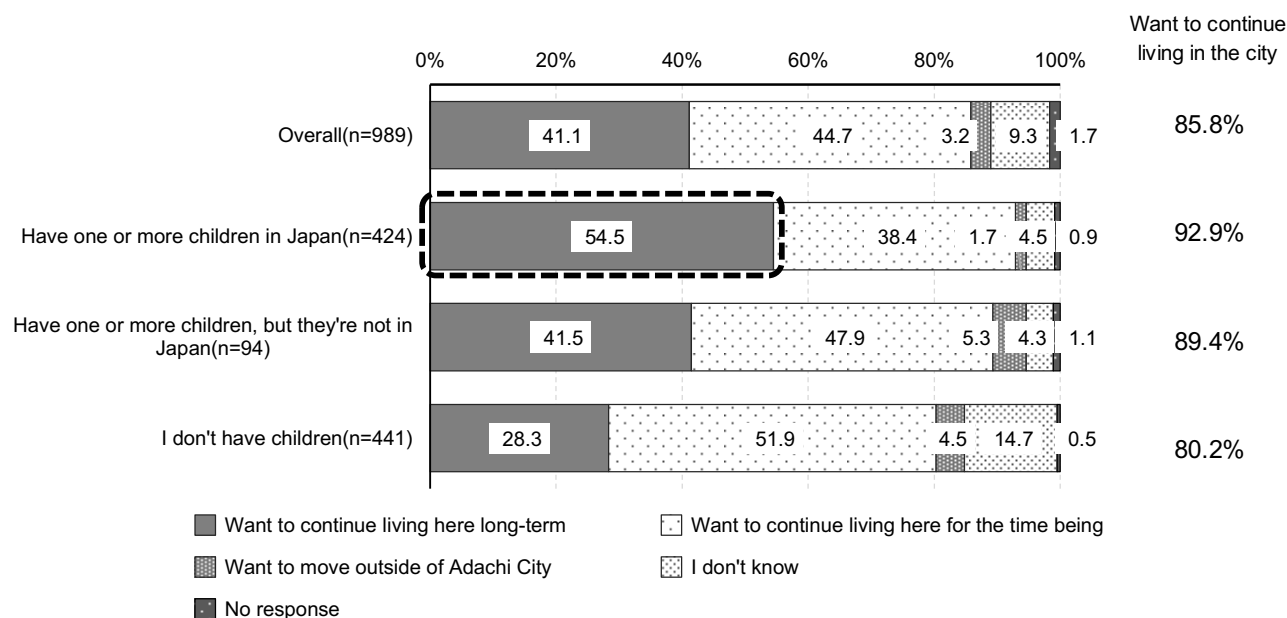
(1) Around 85% responded that they wanted to continue living in Adachi City.

(2) The intention to settle in the city was particularly strong among those with children.

Regarding future residential intentions, 85.8% of foreign residents overall responded that they would want to continue living in the city (combined total of those who responded "Want to continue living here long-term" and "Want to continue living here for the time being"). Meanwhile, 3.2% responded "Want to move outside of Adachi City."

Looking at the results by whether respondents had children, the percentage who responded "Want to continue living here long-term" was the highest among those who have children in Japan (54.5%), suggesting that households with children tend to have stronger intentions to settle in the city.

Future Residential Intentions [Overall and by Whether Respondents Have Children]



2. Japanese Resident Survey

(1) Attitudes Toward Foreign Residents



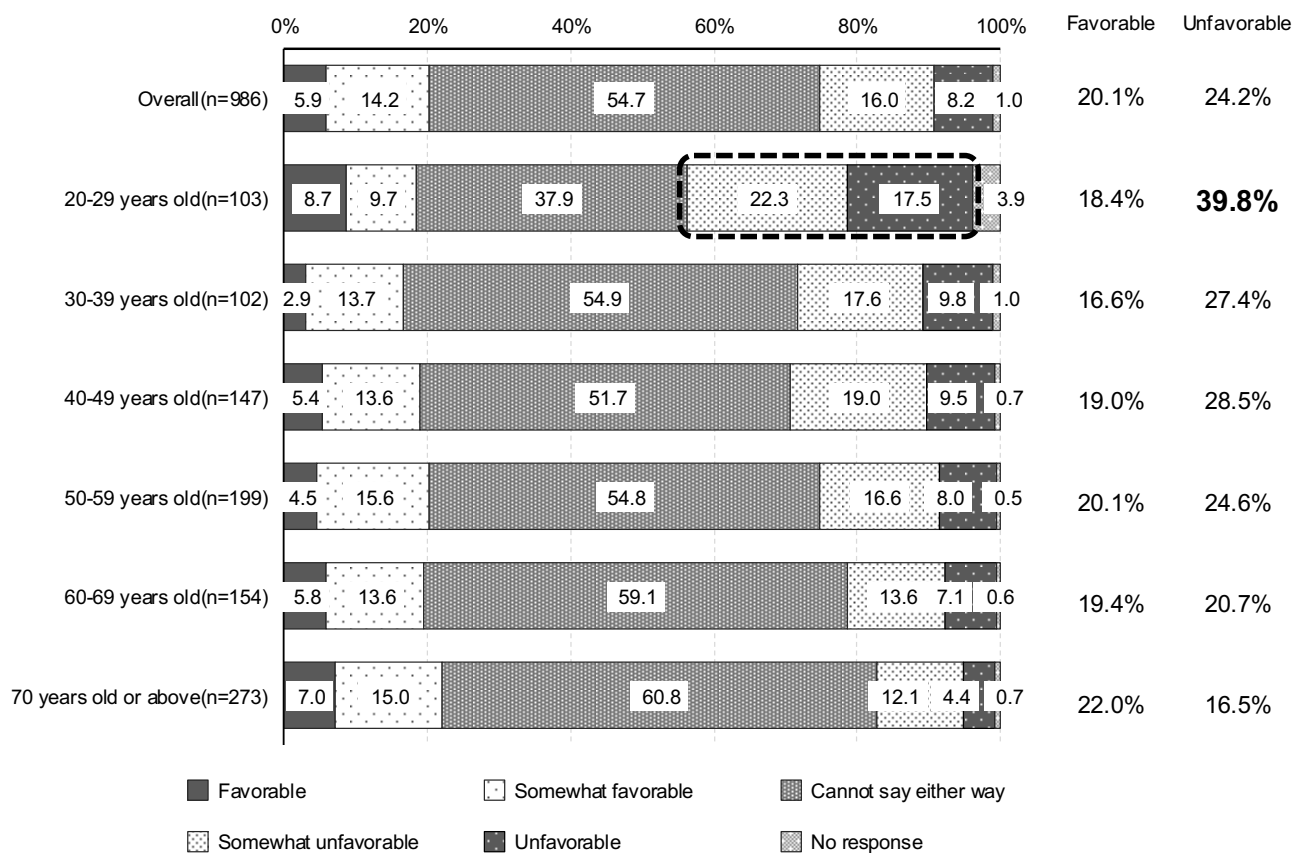
(1) Around 25% of Japanese residents responded that they viewed foreign residents unfavorably.

(2) The younger the generation, the more negatively they felt.

Regarding attitudes toward foreign residents, 24.2% of Japanese residents overall responded that they viewed foreign residents unfavorably (combined total of those who responded "Unfavorable" and "Somewhat unfavorable"). Meanwhile, 20.1% responded that they viewed foreign residents favorably (combined total of those who responded "Favorable" and "Somewhat favorable").

Looking at the results by age group, the percentage who responded "Unfavorable" was highest among those in their 20s (39.8%) and tended to decrease with age, reaching its lowest level among those 70 years old and above (16.5%).

Attitudes Toward Foreign Residents [Overall and by Age Group]



*"Overall" refers to the total of all respondents.

*Items with fewer than 30 respondents (n < 30) have been omitted.

(2) Willingness to Participate in Multicultural Community Building

point

- (1) The most common response was "Greeting foreign residents and exchanging a few words with them" at just under 50%.
- (2) The younger the generation, the less inclined they were to take action, with about 30% of those in their 20s responding "Can't do anything / Don't want to do anything."

Regarding willingness to participate in multicultural community building, the most common response among Japanese residents overall was "Greeting foreign residents and exchanging a few words with them" at 46.2%, followed by "Can't do anything / Don't want to do anything" at 23.8%, and "Talking casually with foreign residents" at 19.6%.

Looking at the results by age group, the percentage who responded, "Greeting foreign residents and exchanging a few words with them" was the highest among those in their 60s and above, at over 50%. In addition, those in their 40s were more likely to respond "Taking part in PTA and/or school parent association activities" (13.6%), and those in their 70s and above more likely to respond "Community activities organized by neighborhood/residents' associations, such as evacuation drills, clean-ups, etc." (28.6%), compared to those in other age groups. Meanwhile, the percentage who responded "Can't do anything / Don't want to do anything" was highest among those in their 20s (29.1%), suggesting that younger generations tend to be less inclined to take action.

Willingness to Participate in Multicultural Community Building [Overall and by Age Group]

	Greeting foreign residents and exchanging a few words with them	Talking casually with foreign residents	Discussing lifestyle practices and rules with foreign residents	Engaging in dialogue with local foreign residents	Planning social gatherings and/or events with local foreign residents	Joining community activities organized by neighborhood/residents' associations, such as evacuation drills, clean-ups, etc., with local foreign residents	Participating in programs where foreign residents introduce the culture, language, cuisine, etc., of their home country	Taking part in PTA and/or school parent association activities together with foreign residents
Overall(n=986)	46.2	19.6	17.3	6.6	6.1	17.0	9.5	5.3
18-19 years old(n=5)	60.0	40.0	0.0	60.0	0.0	0.0	0.0	0.0
20-29 years old(n=103)	25.2	11.7	12.6	3.9	5.8	7.8	2.9	2.9
30-39 years old(n=102)	45.1	16.7	16.7	7.8	3.9	7.8	8.8	2.9
40-49 years old(n=147)	43.5	23.1	23.1	9.5	5.4	8.8	9.5	13.6
50-59 years old(n=199)	47.2	20.6	17.6	5.5	8.0	17.1	12.6	6.5
60-69 years old(n=154)	51.9	20.1	14.9	5.2	2.6	16.9	12.3	1.3
70 years old or above(n=273)	52.0	20.1	17.6	5.9	7.7	28.6	8.4	4.0
	Engaging in volunteer activities such as translation, interpretation, etc.	Engaging in volunteer activities other than translation, interpretation, etc.	Participating in or supporting activities to assist foreign residents who are not yet familiar with daily life in Japan	Participating in meetings for discussing multicultural coexistence measures	Other	Can't do anything / Don't want to do anything	No response	
Overall(n=986)	3.8	2.9	8.7	2.2	2.3	23.8	7.3	
18-19 years old(n=5)	0.0	0.0	40.0	0.0	0.0	0.0	0.0	
20-29 years old(n=103)	2.9	1.9	5.8	0.0	1.0	29.1	15.5	
30-39 years old(n=102)	4.9	1.0	6.9	2.0	1.0	27.5	4.9	
40-49 years old(n=147)	5.4	1.4	9.5	2.0	2.7	25.9	7.5	
50-59 years old(n=199)	6.0	5.5	12.1	3.5	4.5	19.1	8.0	
60-69 years old(n=154)	2.6	3.2	10.4	0.6	1.9	18.2	7.8	
70 years old or above(n=273)	1.8	2.9	5.9	3.3	1.8	26.4	4.0	

**"Overall" refers to the total of all respondents. *Items with fewer than 30 respondents (n < 30) have been omitted.

3. Comparison of Results of Foreign Resident/Japanese Resident Surveys

(1) Disaster Preparedness

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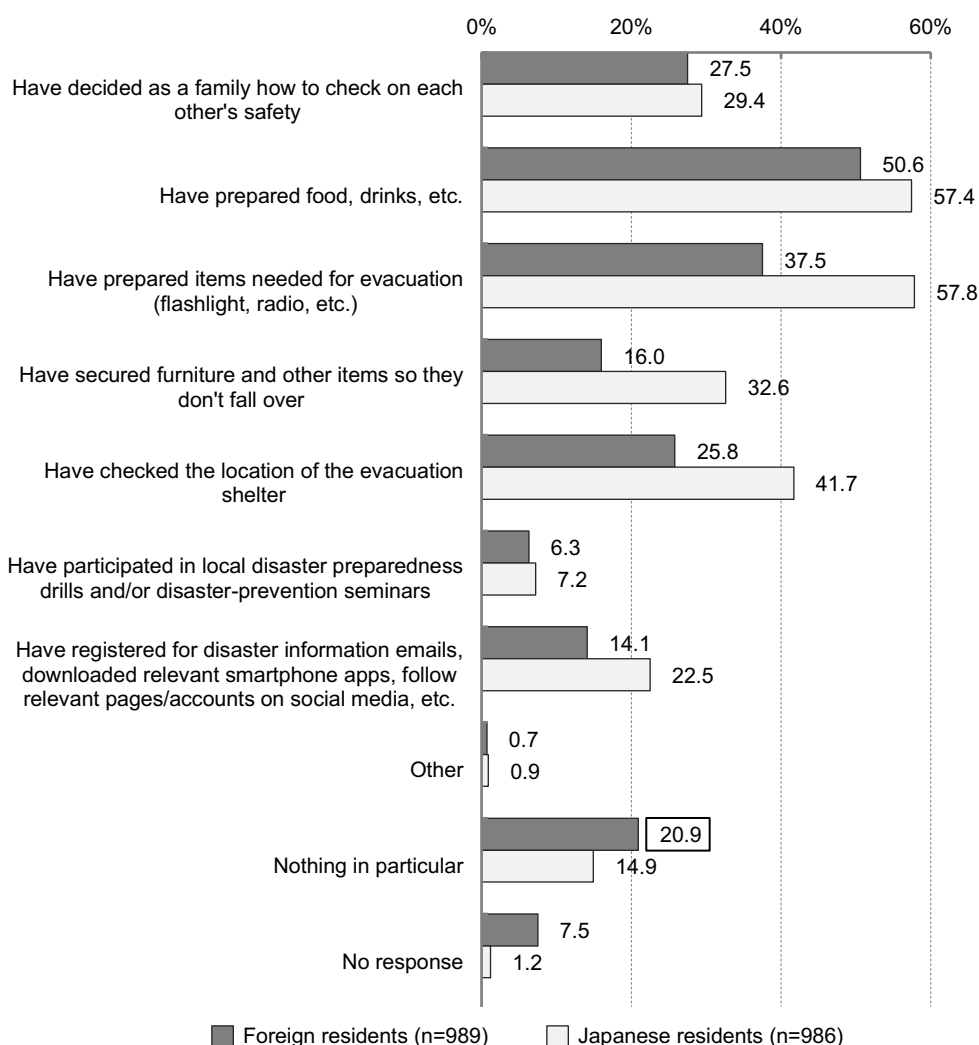
(1) Japanese residents were more likely than foreign residents to have taken each of the measures surveyed, with particularly large gaps seen in "Have prepared items needed for evacuation" and "Have checked the location of the evacuation shelters."

(2) 20% of foreign residents responded "Nothing in particular" regarding the disaster preparedness measures they had taken.

Regarding disaster preparedness, Japanese residents were more likely to have taken each of the measures surveyed, with particularly large gaps seen in "Have prepared items needed for evacuation (flashlight, radio, etc.)" (37.5% for foreign residents; 57.8% for Japanese) and "Have checked the location of the evacuation shelter" (25.8% for foreign residents; 41.7% for Japanese).

In addition, the percentage who responded "Nothing in particular" was higher among foreign residents (20.9%).

Disaster Preparedness [by Respondents]



(2) Experiences of Troubles



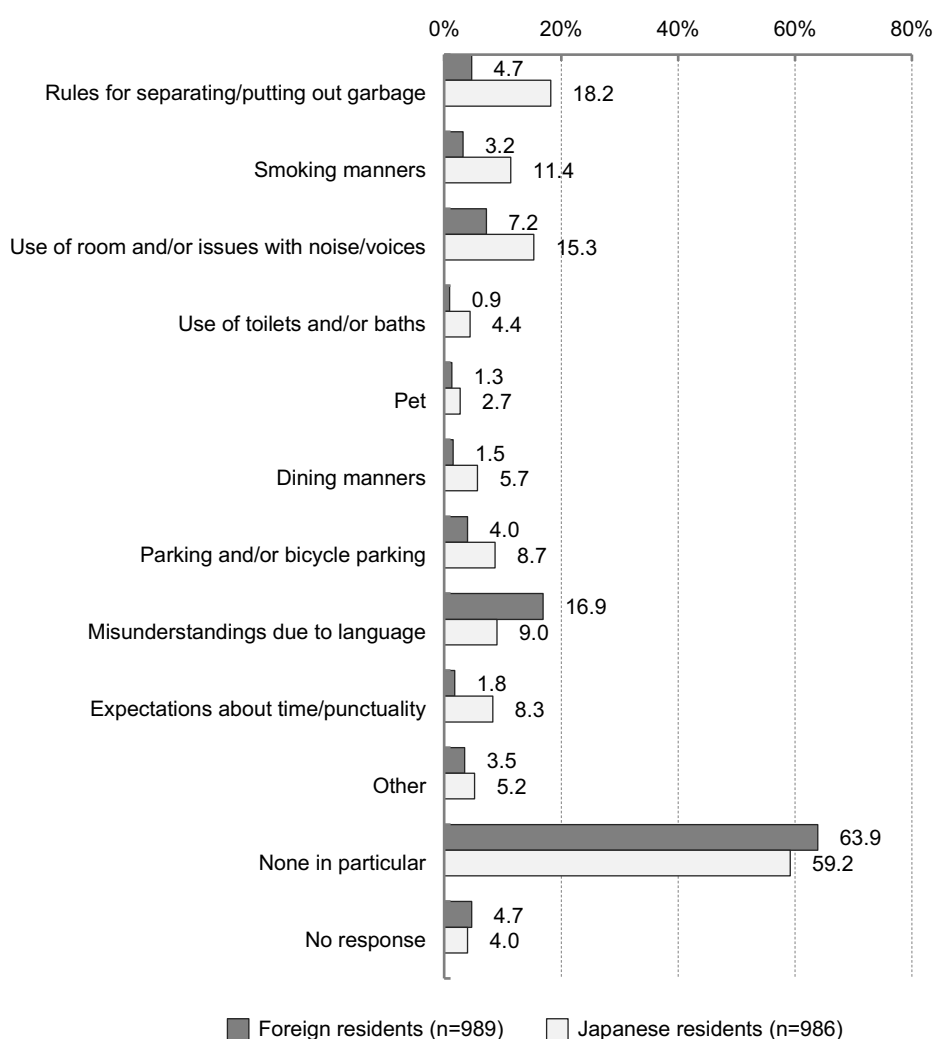
(1) 60% of both foreign and Japanese residents responded "None in particular" regarding troubles.

(2) In all items except "Misunderstandings due to language," Japanese residents were more likely to report troubles.

Regarding experiences of troubles with Japanese residents (foreign residents), Japanese residents were more likely than foreign residents to report troubles for all items except "Misunderstandings due to language," with particularly large gaps in "Rules for separating/putting out garbage" (4.7% for foreign residents; 18.2% for Japanese) and "Use of room and/or issues with noise/voices" (7.2% for foreign residents; 15.3% for Japanese).

In addition, while the percentage who responded "None in particular" was around 60% for both groups, Japanese residents tended to be more likely to perceive or report troubles.

Experience of Troubles [by Respondent Type]



(3) Attitude of Coexistence in Local Community

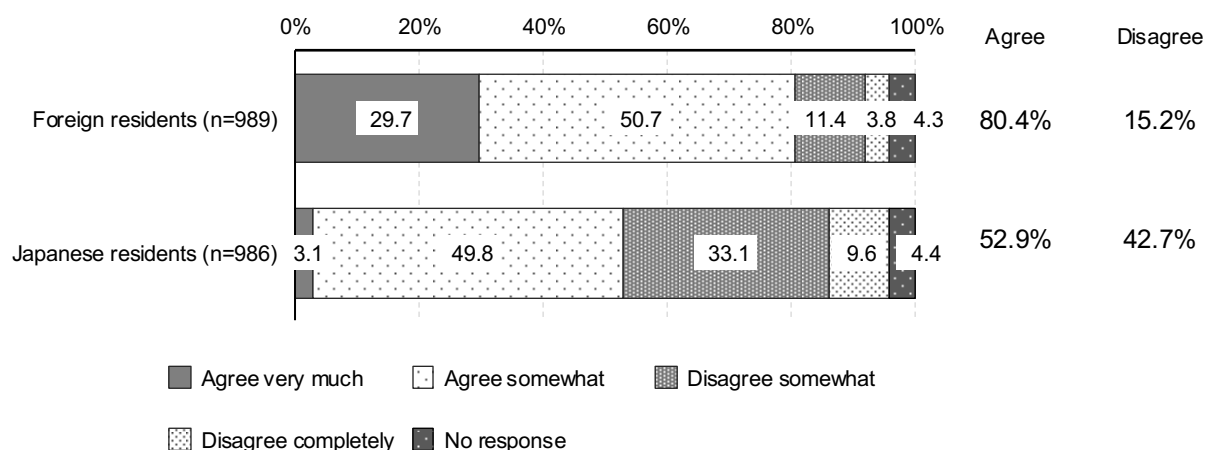
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While 80% of foreign residents responded that Japanese and foreign residents in Adachi City respect each other and live together as members of the same community, only about 50% of Japanese residents reported the same.

In response to the question, "Do you feel that Japanese and foreign residents in Adachi City respect each other and live together as members of the same community?" 80.4% of foreign residents indicated they agreed (combined total of those who responded "Agree very much" and "Agree somewhat"). Meanwhile, only 52.9% of Japanese residents indicated the same.

In addition, the percentage who disagreed (combined total of those who responded "Disagree somewhat" and "Disagree completely") was 15.2% for foreign residents, compared with 42.7% for Japanese residents, indicating a particularly large gap between the two groups.

Awareness of Coexistence in Local Communities [By Respondent Type]



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Plan - Report (Summary Version)

June 2026

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